

Please sign and return 1 copy to our office.



## Wireless Service Agreement Acceptable Use Policy

***In signing this Acceptable Use Policy the Client agrees to the following terms and conditions:***

1. Installation charge is a one time fee. All supplied networking equipment excluding router is owned by AireNet
2. Neither the equipment nor network service is transferable unless otherwise approved by AireNet.
3. Prepaid plans are non-refundable.
4. After 30 days, installation fees are non-refundable.
5. All service fees must be made PRIOR TO the service period (i.e. service for the month of June must be paid by May 31).
6. Reinstatement of service following a "termination of service" will carry with it a reconnection fee
7. File sharing, file serving, or any other activity that consumes an inordinate amount of bandwidth is prohibited unless otherwise authorized by AireNet.
8. If a Client is consuming more than the allowed bandwidth, the Client agrees to cooperate with AireNet to eliminate the source of bandwidth drain or forfeit their service. AireNet service may be terminated at any time should the Client exceed the monthly total radio traffic. (15GB download, 5GB upload for home plan) (20GB download, 10GB upload for business plan). The Client will be charged for all usage over the allocated traffic at \$10.00 per GB.
9. Network service and web space is expressly limited to the individual or business whose name appears on the account (the Client) and may not be shared or resold.
10. Explicit images and illegal material on your web pages are prohibited.
11. The Client is responsible for all use of the Client's account, details and confidentiality of passwords.
12. Repairs due to damages to the equipment supplied by AireNet due to power surges or weather related circumstances are not covered by warranty and will be billed a minimum charge of \$75.
13. Equipment supplied by the Client is the responsibility of the Client. If a service call is required due to equipment not supplied by AireNet (i.e. router, cabling, switch, hub or computer) a minimum \$75 service fee will be charged.
14. AireNet is not liable for any personal or corporate loss due to a lack of connectivity to the Internet.
15. AireNet will only offer compensation, if the Client has been with out service for 7 consecutive days or more.
16. AireNet reserves the right to make changes to the terms and conditions of this agreement at any time.
17. Failure to comply with any of these terms and conditions may result in termination of service.

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Date

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Name (Print)

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Signature

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Company Name (Print)